The Fallibroome Academy
The Fallibroome Academy, Priory Lane, Macclesfield, Cheshire, SK10 4AF
Telephone: +44 (0) 1625 827 898 | Email: info@fallibroome.org.uk | Web: fallibroome.academy
Headteacher: Mr R Martland

Dear Parent/Guardian,

Introduction to online payment facility.

Wisepay is our online payment facility which can be used to pay for any Educational Visits, classroom sales, tickets, school meals and fund raising.

There are several benefits of using this online payment facility:

- You may use your debit or credit card to make a payment to school.
- Payments can be made from home, office or anywhere that has an internet connection
- A Wisepay App is available to download for both Android and Apple devices, the organisation code is 47148939
- Payments can be made 24/7.
- Lunch top ups made before 11.30 a.m. will be credited to lunch accounts for same day use.
- Lunch top ups made after 11.30 a.m. will be credited to lunch accounts for next day use.
- Multiple items can be added to one “shopping basket “
- You can view your payments, instalment history and track recent food/drink purchases.
- Extremely easy to use.
- A receipt of the transaction will be sent to your contact email address

How to log in and make an online payment
Please go to the school’s website www.fallibroome.org.uk and click on the’ WisePay’ link, located in the Useful links drop down menu. Use your personal Username and Password which will be sent to you, to log in and follow the on-screen instructions.

You may change your password to one of your choice

Should you wish to do this, you need to log in for the first time using the Username & Password you have been sent, then go to 'Change Password' and follow the on-screen instructions. At the top of this page please make sure your “Contact information” is also correct.

Should you require 2 separate logins or dual access for parents, please email **wisepay@fallibroome.org.uk**

More than one student at the school
If you have another child in school, you will receive another Username and Password for that child’s account. You can either choose to keep each account separate or merge multiple accounts by following the WisePay onscreen instructions. If you are a App user, it is recommended that you DO NOT merge students, just simply add another student to your app. Your do need different passwords for each student.

Who to contact if you have any questions?
In the first instance please contact our WisePay administration team at the school **wisepay@fallibroome.org.uk** with your query.

We hope that you find the WisePay service of benefit to you and look forward to receiving your online payments and answering any questions you may have.

Halliard Trust (Company number: 07346144)
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